



HOUSE INFORMATION







Dear guests!

We warmly welcome you to our apartments!

We wish you a pleasant and warm stay full of wonderful experiences.

In 2025, Apartments Arh by the river Sava obtained the environmental label

GREEN KEY,

which is a leading standard in environmental responsibility and sustainable operations in the tourism industry. Obtaining this label means our company is committed and consistent in meeting the strict criteria set by the International Foundation for Environmental Education (FEE).

With this label, we received recognition for

EXCELLENCE

in the field of

Environmental responsibility and sustainable practices.

All members of our family business are committed to:

- behaving in an environmentally friendly way at all levels,
- consistently raising awareness among our guests, friends, and relatives about the importance of sustainability,

• constantly seeking new and better solutions for the responsible use of natural resources and striving for lower and more efficient use of electrical and thermal energy.





By acting this way, we preserve our natural environment and ensure a future for our descendants. We are convinced that with small steps and joint efforts we can move boundaries.

Together we can achieve more!

We are grateful to each and every guest who follows our advice and contributes to preserving our beautiful nature.

We hope you will have fond memories of your stay with us and that you will be happy to return.

If you need anything, please call:

+386 (0)68 642 151

The Arh Family





INFORMATION

COOLING AND HEATING

We recommend airing the room briefly in the morning and evening. Due to the location, the facility does not require air conditioning, so we advise you to keep all windows and doors closed during the hottest hours. Air out the apartment in the morning and evening to allow fresh cool air to enter, which will remain inside during the heat of the day.

In winter, heating operates automatically.

TURNING OFF LIGHTS

We use energy-saving/LED bulbs. Please turn off the lights when not in use. Balcony lights are set to turn off automatically at the same time each day. In the summer, this is at 10 PM. This contributes to lower electricity consumption and environmental preservation.

REDUCING CARBON FOOTPRINT

Keep windows and doors closed. In summer, this prevents rooms from heating up, eliminating the need for air conditioning. In winter, it prevents heat loss. Ventilate regularly but briefly to effectively reduce the carbon footprint.

CLEANING

Please clean dishes immediately after use with hot water and detergent, then dry and store them. Use dishwashers, which are efficient and eco-friendly.





We strive to conserve water and detergents during washing.

Apartments are not cleaned daily, only upon departure. Please take care to remove and properly separate waste. Also, clean and store dishes in the cabinets and leave the kitchen area clean.

TOWEL AND BED LINEN CHANGE

Towels and bed linen are changed only when needed or upon guest request, to reduce electricity, water, and detergent consumption. This helps us protect and preserve a **CLEAN** environment. We use only eco-friendly detergents.

Towels are washed only when truly dirty. For longer stays, bed linen is changed every 7 days. By following this, the environment will thank you. Please bring dirty towels or bed linen to the laundry room when necessary.

PROPER WASTE SEPARATION

Please separate waste according to the instructions and place them in the appropriate bins. Do not throw waste into nature or drains, as it pollutes drinking water sources and groundwater. Organic waste can be placed in the compost bin provided for guests.

WATER CONSERVATION

We are proud to live in an area where tap water is drinkable – a luxury in today's world. Feel free to drink water directly from the tap.

Be mindful of consumption, as the average person in Slovenia uses 80 liters per day. Let's respect water as a vital resource and use it wisely.





REDUCING PLASTIC USE

Plastic is a threat to the environment and all living beings. Avoid single-use plastic products. The environment will be grateful.

BIKE RENTAL

We live in an area where cycling is popular and encouraged. You can rent or store your bike in our bike storage. We will gladly help you find the nearest bike rental service and provide information about bike routes, repairs, etc.

CHECK-IN / CHECK-OUT TIME

Check-in is from 2 PM to 8 PM or by prior arrangement. If you wish to check out later or extend your stay, please inform us in advance by phone or at the reception.

INTERNET

Free internet access is available throughout the premises. To connect, use the network 'Apartmaji Arh'.

Password: rudnica5





SMOKING

Smoking is not allowed inside the units in accordance with the Tobacco Act.

PETS

Pets are not allowed, except by prior agreement with the owner.

LOST AND FOUND

Always check if you have forgotten anything before departure. Found items will be sent upon request. We keep items for up to one year before disposing of them according to regulations.





GENERAL INFORMATION AND IMPORTANT NUMBERS

Emergency medical help, firefighters - 112

Police - 113

Report criminal activity, anonymous phone - 080 12 00

Health Center Bohinjska Bistrica - +386 (0)4 572 71 00

Tourist Info Point Bohinj - +386 (0)4 574 60 10

Typical Bohinj breakfast - +386 (0)4 57 47 590

Bohinjska Bistrica Train Station - +386 (0)80 81 11

Ljubljana Bus Station - 19 91

Taxi - +386 (0) 51 819 109

We kindly ask guests to immediately report any damage or malfunction!

Guests are responsible for any damage caused to property, equipment, or inventory, either by themselves or persons they are responsible for. The damage must be settled before departure.





ENJOY THE LOCAL NATURAL AND CULTURAL HERITAGE

You can get all information about sights, experiences, cuisine, and traditions at our reception. Our staff is always at your service. We invite you to explore, experience, and taste our rich natural and cultural heritage!

CHOOSE ECO-FRIENDLY WAYS OF MOBILITY

Our area is ideal for hikers and cyclists. Everything is accessible on foot, by bike, or tourist bus. This is not only environmentally friendly but also the fastest way to get around during the summer season.

This way, you can experience the area differently, connect with locals, and truly feel the place.

Further information is always available at our reception.

We wish you a truly wonderful stay!

The Arh Family